Frequently Asked Questions (FAQs)

(Bill Impacts & How to get involved etc.)

Why is InnPower proposing a rate increase now?

Our local electricity network is aging, and our community is growing rapidly. To maintain the safe, dependable service you expect, we must proactively renew our infrastructure today. The 2027–2031 Investment Plan prevents grid failures, updates equipment to handle higher demand, and builds resilience against extreme weather events.

Will this investment impact my residential electricity bill?

Yes, system upgrades require funding, which can affect future monthly rates. However, final numbers have not been set. We are actively working to minimize household impact by optimizing our internal operations and pacing our infrastructure projects over a five-year period (2027–2031).

How are residents protected against unfair rate hikes?

Your investment is protected by a strict regulatory process. InnPower cannot change rates on its own. The entire Investment Plan must be submitted to the Ontario Energy Board (OEB). The OEB acts as an independent regulator that audits our spending, and holds public hearings to ensure our plan is strictly necessary, fair, and affordable for resident ratepayers.

As a resident, how can I get involved or ask questions?

Transparency is a priority for us. You can review the full, detailed project on our website.

Furthermore, because the OEB review is a public process, community members have the right to participate, voice their priorities, and review the findings.

Visit https://innpower.ca/regulatory/2027-rate-application to read the Investment Plan, and learn how to make your voice heard during the OEB rate increase review.